

# Action Handling Equipment Ltd

## Quality Policy Statement

This company aims to provide a consistently high quality of service in meeting the order arrangements agreed with its customers in line with relevant regulatory and statutory requirements.

The quality system that the company operates meets the requirements of the International Standard ISO 9000. The system is fully documented within the company quality manual.

Measurable quality objectives have been established for each functional team. The operation of the quality management system is reviewed against these objectives on a planned basis in order to maintain its effectiveness and to identify opportunities for continual improvement.

As Managing Director, I have personal responsibility for quality policy, for monitoring the operation of the quality management system and for the control of its future development. In addition, everyone in the company has a responsibility to operate within the system by following the procedures in which they have been trained. No-one should deviate therefore from these procedures without permission.

The achievement of effective quality performance depends on team effort. It is expected that everyone will contribute to that effort to ensure that we meet the obligations that we have to our customers.

Signed .....

Paul Phillips  
Managing Director